

## Terms and Conditions

### THE RATES INCLUDE:

- Unlimited mileage
- Third Party Liability valid for all the countries from the European Union (EU)
- Paid all road taxes for the territory of Republic Bulgaria
- 24 hours road assistance on the territory of Republic Bulgaria
- CDW – reduces the renter’s liability in case of damage of the vehicle up to the amount of the deposit (excess). CDW is valid only valid if a protocol from the Police Authorities is presented. Does not cover damage to the vehicle due to driving under the influence of alcohol, other intoxicating substances or due to violation of the Bulgarian Traffic Laws.
- TP – reduces the renter’s liability in case of theft of the vehicle up to the amount of the deposit (excess). TP is valid only if a protocol from the Police Authorities is presented and the car keys and documents are returned.
- Airport surcharge

### GENERAL TERMS AND CONDITIONS

#### Renter’s personal requirements:

Renter must have held a full driving license for a minimum of 3 years. Minimum driver’s age – 23 year, Identity Documents (ID card, passport, credit card)

#### Rental period:

Minimal rental period: 24 hours. If the vehicle is returned after the end of the period without notice in advance, the Renter will be charged as follow: until 1 hour – free of charge; 1-4 hours – rate for half day; 4 hours and more – rate for a whole day.

#### Young drivers:

Drivers under 23 years must pay additional “Young driver” fee per day and must leave higher deposit – 50% more than the normal. Restrictions may apply.

#### Method of payment:

Acceptable credit cards: Visa, MasterCard, Maestro, Borica or payment in cash. The Renter must leave security deposit which is different for the different car groups.

#### Insurance:

- Super CDW (Super Collision Damage waiver): Optional. Fully removes the renter’s liability in case of damage to the vehicle (zero excess). Does not cover damage to tires, wheels, windshield and undercarriage.
- Super TP (Super Theft Protection): Optional. Fully removes the renter’s liability in case of theft of the vehicle. Super TP is only valid if the clients provides a protocol for the theft of the vehicle from the Police authorities and if the vehicle`s documents and keys are returned.
- AI – Additional Insurance: Optional. Covers damage to tires, wheels, windshield and undercarriage.
- Super Cover: Includes all mentioned above (Super CDW, Super TP, AI).
- PAI – Personal Accident Insurances: Optional. Covers the driver and all the passengers in the rental vehicle for medical expenses in case of total/partial disability or death up to 10 000 € per passenger.

**Please note:** In case of damage or theft of the vehicle the Renter is obligated to provide all

needed documents/protocols from the Police authorities. Otherwise the Renter is liable for the full amount of the respective damages or the full insurance amount in case of total loss or theft. The renter is fully liable for partial theft, loss of parts, accessories. Super TP does not cover partial theft, loss of parts and accessories.

Lost vehicle documents/keys: A fine of 100 € applies (incl. loss of CD/Radio panel).

The interior of the vehicle is not included in the insurances and waivers.

**Fuel:**

The vehicle is rented with a full tank of fuel. Fuel consumption is payable by the Renter. In case the car is returned with less fuel than rented the Renter must pay for the missing fuel and an additional refueling fee of 10 €.

**One-way rentals:**

If the rented vehicle is returned to another city or office of Top Rent-A-Car additional charges may apply.

On request a vehicle can be delivered everywhere in Bulgaria.

**Additional driver:**

Additional drivers are allowed. Additional driver fee per day applies.

**Additional accessories:**

Baby seats/roof racks/snow chains, GPS navigation, etc. – charged per day.

**Services in non working hours:**

If the vehicle is rented or returned in non working hours an additional fee of 20.00 € applies.

Working hours: Monday – Sunday 09:00h – 19:00h.

**Border exit:**

Border exits are available on advance request. Additional fees apply. Some destinations are not allowed.

For specific prices of the waivers/insurances and the additional accessories, please make a quotation using our on-line form.